









Hospitality



Specialized integrated POS built with the nuances of the hospitality industry in mind. In addition to the features available on Smart Payment server, it features options such as pre-authorization, tip adjustment etc.



Expand your business

-  Online via the internet
-  At check in
-  Integrate with your accounting system
-  Centralised accounting and management
-  Pre-Authorization
-  Tip Adjustment

The hospitality market depends on Hypercom innovations for single processing solutions to manage all their electronic transactions while offering fast, secure payments that ensure guest satisfaction.

While lodging establishments generate high volumes of repeat transactions, lodging has historically lagged behind other industries in bringing technology advances to market quickly. Most lodging companies require their check settlement systems to have:

- Fast response times
- Interfaces for loyalty and gift card systems
- Cost-effective implementations
- Ability to connect multiple merchants through a central POS device such as a spa, gift shop, etc.

Hypercom terminals quickly and efficiently handle check settlements. The versatility of our software architecture allows up to nine different merchants to share one payment terminal. These fast, secure terminals are very user-friendly, having an informative touch-screen, graphics-capable interface and high security, making it the perfect front-end solution for busy front desks. In addition to its ease of use and high reliability, Hypercom terminals allow for multiple applications, such as loyalty and gift cards, so every transaction contributes to the bottom line.

Hypercom network products support multiple terminals connected to a shared single interface line, preserving communication costs.

Hypercom makes getting fast food even faster (and more convenient) by enabling customers to use their charge cards in the drive-thru lane.

A growing trend in the Quick Service Restaurant (QSR) industry is offering a variety of payment options for customers. With margins decreasing, QSR managers and owners are continually seeking ways of quickly increasing productivity and serving more customers.

One option being investigated is offering payment in the drive-thru, more commonly called "pay-in-the-loop." Pay-in-the-loop uses non-signature or PIN-based card transactions initiated and confirmed at the menu board. When customers get to the pick-up window, orders are ready and receipts are in the bag. Average customer service times are 42% shorter and customer throughputs are up nearly 65%.

It is essential that today's new pay-in-the-loop systems:

- Integrate with other QSR products
- Are easily configurable to fit QSR requirements
- Stand up to all-weather conditions

Hypercom's entire line of products and software specifically developed for the QSR market fully integrate with order confirmation units, menu boards, etc. Our outdoor solution easily configures with an indoor payment systems to meet any QSR requirement. And its rugged exterior stands up to all weather conditions, reliably and securely.

With so much competition in the market, restaurants turn to Hypercom to manage loyalty programs.

With the advent of open-architecture platforms, point-of-sale (POS) technology is actively integrating new options for check settlement solutions. Today's new POS systems need the ability to incorporate:

- Targeted advertising messages on receipts
- Wide receipts which make for easy signatures
- Variety of management and server-level reports
- Various payment options, such as the ability to split tickets, check conversion, etc.

Hypercom terminals are fully configurable with up to eight different hosts per terminal, such as credit, debit, gift card, loyalty, etc. This versatile platform allows you to apply:

- Tips by amount
- Tips by percentage (of check total)
- Multiple credit card pre-authorization (with user-defined percentages over check amount)

This Hypercom solution is ideal for bar tabs.